THE MINISTER OF HOME AFFAIRS (SHRI MUFTI MOHAMMAD SAYEED): (a) to (c) Preaching of communal hatred and tmblication ot inflammatory writing is actionable under Sections 153-A, 153-B, 2S5-A and 505 of the IPC. Action under these Sections falls within the provenance of State Governments/Union Territory Administrations, No action i_s taken at the Central Government level as implementation of criminal law is with the State Governments. Hence, no statistics is maintained by the Central Government in this regard. The State Governments have been advised to streamline their monitoring machinery at the dis trick trict and the State level with a view for stricter enforcement of the above provisions.

Supply of latest edition of telephone directories in Uttar Pradesh

169. DR. MOHD. HASHIM KIDWAI-. Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact tnat the latest edition of telephone directories in English have not been supplied to subscribers in Uttar Pradesh;

(b) if so, what are the reasons therefor; and '

(c) by when the English Directories are likely to be supplied to subscribers in Uttar Pradesh?

THE MINISTER OF STEEL AND MINES WITH ADDITIONAL CHARGE OF THE MINISTRY OF LAW AND JUSTICE (SHRI DINESH GOSWAMI), (a) to (c) Information is being collected and will be laid on the Table of the House.

Excessive billing of telephones

170. DR. MOHD. HASHIM KIDWAI; Will the Minister of COMMUNICATIONS be pleased to state:

(a) what is the number of complaints regarding excessive billing of telephones during the last three years circlewise; and

(b) what are the details of remedial measures taken in this -regard by Government?

THE MINISTER. OF STEEL AND MINES WITH ADDITIONAL CHARGE OF THE MINISTRY OF LAW AND JUSTICE (SHRI DINESH GOSWAMI):

(a) the number of complaints ra garding excessive billing of telephones during the year 1986-87, 1987-88 and 1983-B9 are indicated in the enclosed statements I, II and iii respectively.

(b) the details of remedial measures taken by the Government in this regard are indicated in the enclosed statement IV.

Statement- I

Excess billine complaints during lo86-87

Name of Unit	No. of Bills issued	No. of excess bill-ing complaints
(1)	(2)	(3)
	1230077	**5864**
	409504	**2197**
Orjarat	1681115	**9624**
	112077	**.2064**

(1)	(2)	(3)
	1142909	5021
Kerala	919529	4493
Madhya Pradesh	587770	5088
		6990
		744
	1254436	10485
		709
Rajasthan	613411	1450
	1890893	11191
U.P.	1195041	13277
		12950
TOTAL D.O.T	14263740	92147
Bombay	2767401	13249
Delhi	1880054	12736

		25985
MTNL +DOT	1,89,11,195	1,18,132

Statement-II

Excess billing complaints during 1?87-88

Name of **Unit**	No. of bills issued	No. of excess billing complaints
(1)	(2)	(3)
Andhra Pradesh Circle	1332910	8819
Bihar	424327	3794
Gujarat	1873147	14503
Jammu A Kashmir	139758	3431
Karnataka	1258865	8434

(1)	(2)	(3)
Kerala	**1010894**	**6987**
	1548948	**9386**
Madhya Pradesh	**641750**	**6150**
Assam . . :	**163703**	**869**
N.E .	**97105**	**574**
Haryana	**377704**	**5157**
H.P	**115832**	**454**
	831654	**9956**
	221615	**1172.**
	643076	**1855**
Tamil Nadu .	**2070720**	**13601**
	1305561	**21331**
	1447593	**18072**
TOTAL D.O.T	**15505163**	**134645**
	2959132	**24763**
	2154907	**21335**
TOTAL MTNL	**5114039**	**46098**
GRAND TOTAI	**20619202**	**180743**

Statement-Ill

***Excess billing complaints during* 7968-89**

Name of Unit . .	Nd. of bills issued	No. of excess billing complaints
(1)	(2)	(3)
Andhra Assam - . , ' * • .	**1446598**	**13757 3544**
Bihar . .	**185836 444099**	**64J4**

(i)	(2;	*0)*
Gujarat . . .	2135391	19265
Haryana	411922	7372
Himachal Pradesh	133433	1038
J&K .	153351	4504
Karnataka .	. . . 1385573	12021
Kerala	1091588	13510
M.P. .	730948	9891
Maharashtra	1551879	11773
North East	107489	886
Orissa	236960	2494
Punjab . * .	906989	19133
Rajasthan .	694506	3009
Tamil Nadu •	2285418	19810
U.P.	1379487	31663
W.B. .	1555967	19072
TOTAL DOT . Bombay MTNL '.	16837434	199076
	3235614	29209
Delhi MTNL .... TOTAL MTNL	2414083	22730
	5647697	51939
GRAND TOTAL DOT+ MTNL ...	22485131	251015

Statement—IV

Details of remelial measures taken by the. Government with regard to Excess Billing compainits

(a) Reading of the meter by one person and noting the readings in the. register by another.person, and checking the readings by the reverse process. This minimises the chances of incorrect .reading of meters.

(b) To avoid clerical errors, billing work has been computerised in all the Metro Districts, and some important cities.

(c) The facility 0$ detailed billing of STD/ISD call free of cost has been allowed to subscribers, wherever existing exchange facilities permit this.

(b) The subscribers \are also allowed the facility of obtaining fortnightly meter readings on demand (at a nominal charge of Rs. 2/-) to enable them to keep a watch over the "progress of calls.

(e) The following technical solutions have also been adopted to minimise such cases:

(i) Introduction of positive battery metering in Cross-bar exchanges.

(ii) Provision of automatic switch-, over of day and night tariffs.

(iii) Reduction of forced release period on called subscriber held condition from 1 to 2 minute to 10 to 20 seconds in the case of STD calls.

fiv) Routine testing of subscribers meters.

(v) Sealing of meters.

(vi) Locking of meter rooms.

'vii) Restriction of entry into the Main Distribution Frame Rooms.

(viii) Raising of Distribution Points.

(ix) Formation of mobile vigilance squads.

(x) Locking of Distribution Points.

Number of Indian nationals in other Asian countries and dvice versa

171. DR. MOHD. HASHIM KIDWAI: Will the Minister of EXTERNA!. AFFAIRS be pleased to state:

(a) what is the total number of nationals of China, Japan, Tibet, Indonesia, Malaysia residing in India as on February 28, 1990;

(b) the number of Indian nationals residing in these countries as on February 28, 1990;

(c) the number of nationals of these countries granted asylum in India during the last'three years; and

(d) the number of Indian nationals granted asylum in these countries during the said period?

THE MINISTER OF EXTERNAL AFFAIRS (SHRI I. K. GUJRAL): (a) The information on number of nationals of China, Japan, Indonesia and , Malaysia residing in India as on 28-2-90 is being collected and will be laid on the Table of the House. Government regard Tibet as ari autonomous region nf China.

(b) China (including Tibet) 85

Japan ' : 2,727

Indonesia :1C,000 (Approx)

Malaysia : 1.75,000 (Approx)

(c) Nil

(d) Nil, according to the available information.

Representation by the Staff of Tele* graph Department, Pondicherry

172. SHRI TINDIVANAM G. VEN~ KATRAMAN: Will the Minister of COMMUNICATIONS e pleased to state:

(a) whether Government have taken any decision on the representation dated 14th December, 1989 of staff of Telegraph Department Pondicherry accompanied by an M.P's reconlmenda tion; if so, the details of representation and the action taken thereon; and

(b) if no action has been taken the reasons therefor?

THE MINISTER OF STEEL AND MINES WITH ADDITIONAL CHARGE OF THE MINISTRY OF LAW AND JUSTICE (SHRI DINESH GOSWAMI): (a) and (b) Information is being collected and will be laid on the Table of the House.

Inland waterway in Kerala

173. SHRI.M, A. BABY: Will the I Minister of SURFACE TRANSPORT be pleased to state;

(a) whether Government propose to declare any inland waterway of Kerala , as the national waterways: and

(b) if so, the details thereof?